

A banner image for PantherMail featuring a woman with headphones using a laptop, a man with arms raised, a flying disk, and various icons like a globe and a mail envelope.

# PantherMail

## Your new student e-mail account is here!

As part of a continuing effort to provide the highest quality and most innovative resources to Georgia State University students, Information Systems and Technology (IS&T) has launched PantherMail, a new student e-mail system, powered by Microsoft's Live@edu through Microsoft Exchange Labs.

### Here are some important things to remember:

- **You should begin using the new system immediately, as the old system is not active.**
- If you are looking for e-mail from a professor, you **MUST** use the **new** e-mail system.
- All of your incoming and official university e-mail messages are being sent to your new PantherMail account.
- You will no longer send and receive any e-mails at your old student e-mail account.
- Be sure to answer the password security questions when setting up your account.
- Old student e-mail accounts expire November 13.

### IMPORTANT NOTE:

If you wish to transfer e-mail from your old student e-mail account to your new account, you will have access to your old account until Wednesday, November 13 to transfer e-mail. After this date, your old student e-mail account, along with your old e-mail messages will be deleted.

For instructions on transferring your e-mail, go to the PantherMail FAQ page at <https://student.gsu.edu/mailfaq.html>.

If you are using PantherMail in a **NON**-Internet Explorer 7 browser, your view is considered the "Lite" version of student e-mail. This version will be enhanced over the next year. **HOWEVER**, you may use the student labs on campus for the "Premier" view of student e-mail. In either case, you can easily send and receive e-mail from other browsers using PantherMail.

### Useful Links

PantherMail Login [www.student.gsu.edu](http://www.student.gsu.edu)  
Frequently Asked Questions <https://student.gsu.edu/mailfaq.html>  
Help from Microsoft <https://support.live.com> Select **Exchange Labs** under the Standard Services List

Remember with PantherMail, you have 10GB of e-mail space, 5GB of online storage space, instant messaging capabilities and much more! Microsoft's Live@edu is an ultimate suite of applications – mobile, desktop and web-based – to help you collaborate on campus and create a community that lasts a lifetime.

For more information, contact the IS&T Help Center at [help@gsu.edu](mailto:help@gsu.edu) or 404-413-HELP (4357).

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[www.student.gsu.edu](http://www.student.gsu.edu)