

IS&T Changes and Issues

Known Changes This Week - November 16, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	665	<u>XML Transcript Imaging</u> : Imaging of XML transcripts works in B7QA, but not in BPROD. Troubleshooting needs to be done in the production environment. This means that code will need to be continuously changed and migrated in order for the problem to be found.	Emergency - No Service Impact, Staff, Software	Incident / Problem	Yes	November 11, 2009	
	668	<u>Change test and URL on View Guaranteed Tuition Plan page in GoSOLAR</u> : Two URLs that are on the View Guaranteed Tuition Plan page in GoSOLAR were pointing to pages on the GSU website. Those URLs have been moved/changed/removed so the View Guaranteed Tuition Plan page has to change to point to the new page.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	November 17, 2009	
Classroom/Lab Support		No issues, No changes					
Desktop Management		No issues, No changes					
E-Mail		No issues, No changes					
GIL/GALILEO		No issues, No changes					

GSU Instructional Support - uLearn		No issues, No changes					
GSU Web		No issues, No changes					
Help Center Numara		No issues, No changes					
PeopleSoft HR, Easyview		No issues, No changes					
Identity Management		No issues, No changes					
Institutional Software Liscensing		No issues, No changes					
Library Support, Electronic Reserves, DSPACE		No issues, No changes					
TOC AND System Hosting		No issues, No changes					
Network-Voice, Video and Data		No issues, No changes					
Research Computing		No issues, No changes					

Security, Anit-Virus, Desktop Firewall		No issues, No changes					
Financial Systems Spectrum		No issues, No changes					
UIS Database Administration	666	Migrate HR to GL Interface Fixes to Production: Migrate GL Interface changes to Production. The changes include 1. New Accounts for STI and AST earnings codes 2. All 118xxx accounts goes to Fund 10	Emergency - No Service Impact, University Wide, Software	Business Requirement	Yes	November 12, 2009	
USG Georgia View		No issues, No changes					
Technology Planning and Futures	667	<u>InfoVista Application Upgrade</u> : Due to ongoing issues with the production InfoVista application on spinoza.gsu.edu (HD #55743 & #76749), the application needs to be upgraded from the current version 4.0 (build 40219) to 4.0 SP2 (build 40282).	Scheduled - No Service Impact, Department, Software	Incident / Problem	Yes	November 18, 2009	10:00 AM
Netware Windows System (File Server)		No issues, No changes					
Unix		No issues, No changes					
UIS Internal IS&T System		No issues, No changes					

UIS Student Information Systems		No issues, No changes					
Networking Planning		No issues, No changes					
Other		No issues, No changes					