

IS&T Changes and Issues

Known Changes This Week - October 19, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	627	<u>Modifications to Student Account pages in GoSOLAR(Authorized and Memo Aid)</u> : This change is to address Incident 77529 in Help Desk. With this change in place authorized aid will be subtracted from account totals. Furthermore when displayed Authorized and Memo Aid will be displayed in different sections. This change affects the following: 1. PAWS - 'My Account' channel. 2. GoSolar - 'View Account Summary by Term' page. 3. GoSolar - 'View Account Summary by Term' page. 4. GoSolar - 'Pay by Check' page. 5. GoSolar - 'Pay by Credit Card'.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	October 19, 2009	
	629	<u>Banner to GL Interface</u> : Added chart field 781100-20200-432500000-13100-64000-xxxx-GJ000J3805 to provide student name.	Scheduled - No Service Impact, Department, Routine Update	User / Customer Request	Yes	October 19, 2009	5:00 PM
Classroom/Lab Support		No issues, No changes					
Desktop Management		No issues, No changes					
E-Mail		No issues, No changes					
GIL/GALILEO		No issues, No changes					
GSU Instructional Support - uLearn		No issues, No changes					

GSU Web	622	<u>Moving Banner nightly job into production:</u> (For the Online Preorientation) There is currently a nightly job in Banner assigning an "Online Preorientation" hold to transfer students. This job needs to be changed to include transient and postbac students. The new version is currently in QA and is being tested by the customer. We would like to be able to move it to production after approval from the customer. This will probably be done next week. We don't yet know the exact time.	Scheduled - No Service Impact, Students, Software	User / Customer Request	Yes	October 19, 2009	
Help Center Numara		No issues, No changes					
PeopleSoft HR, Easyview		No issues, No changes					
Identity Management		No issues, No changes					
Institutional Software Liscensing		No issues, No changes					
Library Support, Electronic Reserves, DSPACE		No issues, No changes					
TOC AND System Hosting		No issues, No changes					
Network-Voice, Video and Data		No issues, No changes					
Research Computing		No issues, No changes					

Security, Anit-Virus, Desktop Firewall	634	<u>Deploy the intrushield signature set:</u> Deploy the intrushield signature set 4.1.59.16. I plan to deploy the intrushield signature on October 20 @ 3pm.	Scheduled - No Service Impact, University Wide, Network	Patching and Upgrades	No	October 20, 2009	3:00 PM
Financial Systems Spectrum	624	Update Transaction and Accounting date on Open Trans table: Asset Manage user is asking us to update the transaction and accounting date in Open Trans Table for a particular asset. They have failed to update those date through Financial tool. They are asking us for help to resolve this issue.	Scheduled - No Service Impact, Department, Software	User / Customer Request	Yes	October 14, 2009	9:00 AM
	625	<u>Move sqr where can be run in f89prod that allows a bank statement to be loaded into PeopleSoft F8.9 AP bank recon:</u> sqr loads bank statement file into PS tables to allow bank reconciliation process to occur.	Scheduled - No Service Impact, Department, Software	Business Requirement	Yes	October 20, 2009	8:00 AM
	626	<u>Migrate ADP GL process:</u> Migrate ADP GL Processes to Spectrum+.	Emergency - No Service Impact, University Wide, Software	Business Requirement	Yes	October 15, 2009	
	632	<u>URSAWeb 3 Upgrade:</u> Major release upgrade of the URSAWeb system.	Scheduled - Service Impact, University Wide, Software	Patching and Upgrades	Yes	October 24, 2009	10:00 AM
UIS Database Administration	628	<u>RMAN backup for DSS Portal production server:</u> Configure RMAN backup for DSS Portal production server pythia	Scheduled - No Service Impact, Staff, Software	Other	Yes	October 19, 2009	7:00 PM
USG Georgia View		No issues, No changes					
Technology Planning and Futures		No issues, No changes					
Netware Windows System (File Server)		No issues, No changes					

Unix		No issues, No changes					
UIS Internal IS&T System	623	<u>Banner Student refunds direct deposit API modification:</u> Remove code used to determine if a student qualifies for direct deposit. Currently, any prior term balance or future term balance will cause a refund check to be printed even if the student has signed up for direct deposit. Judy Ferris, Director of Student Accounts, has requested that the application interface should no longer perform this function... per Judy: "Yes, please disable this logic. If a student has signed up for direct deposit then, his/her funds should be direct deposited into his/her bank account with no exceptions."	Scheduled - No Service Impact, Students, Software	Business Requirement	Yes	October 20, 2009	
UIS Student Information Systems	633	<u>Symplicity SFTP Expect Script Update:</u> The SFTP Expect script for the Symplicity application occasionally timeouts waiting for prompts from the Symplicity server. The SFTP Expect script is being updated to include an explicit timeout threshold of 10 minutes instead of the Expect default threshold of 10 seconds.	Scheduled - No Service Impact, Department, Software	Incident / Problem	Yes	October 20, 2009	10:00 AM
Networking Planning		No issues, No changes					
Other		No issues, No changes					