

IS&T Changes and Issues

Known Changes This Week - October 12, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	616	<u>Report for the faculty whose email address is not valid:</u> Report for the faculty whose email address is not valid - Roll Verification process.	Scheduled - No Service Impact, Faculty / Staff, Software	User / Customer Request	Yes	October 13, 2009	9:00 AM
Classroom/Lab Support		No issues, No changes					
Desktop Management		No issues, No changes					
E-Mail		No issues, No changes					
GIL/GALILEO		No issues, No changes					
GSU Instructional Support - uLearn		No issues, No changes					
GSU Web		No issues, No changes					
Help Center Numara		No issues, No changes					
PeopleSoft HR, Easyview	614	<u>Check Financial nightly process result:</u> We have a need to run processes every night. Those includes posting, budget checking and work flow processes. There are possibilities those processes would failed due to hardware or software problem. So, we have created a process that will check all nightly processes and send e-mail to all related developer and user if there is any problem.	Scheduled - No Service Impact, Faculty / Staff, Software	Business Requirement	Yes	October 12, 2009	
Identity Management		No issues, No changes					

Institutional Software Liscensing		No issues, No changes					
Library Support, Electronic Reserves, DSPACE		No issues, No changes					
TOC AND System Hosting		No issues, No changes					
Network-Voice, Video and Data		No issues, No changes					
Research Computing		No issues, No changes					
Security, Anit-Virus, Desktop Firewall		No issues, No changes					
Financial Systems Spectrum		No issues, No changes					
UIS Database Administration		No issues, No changes					
USG Georgia View		No issues, No changes					
Technology Planning and Futures		No issues, No changes					

Netware Windows System (File Server)	617	<u>\\sle-reg\dept Volume Migration</u> : I'd like to schedule a planned outage on Saturday, October 17 from 6 p.m - 8 p.m to move the Dept volume in sle-reg server to Netserv9 (VM server). During this 2 hours outage, departmental files located on sle-reg server will be unavailable.	Scheduled - Service Impact, Department, Server Maintenance	Patching and Upgrades	No	October 17, 2009	6:00 PM
	619	<u>Power down and delete from ESX cluster WORKFLOW762.GSU.EDU</u> : Server WORKFLOW762.GSU.EDU is no longer in production cycle. Request is to power down and delete this VM from ESX cluster.	Scheduled - No Service Impact, Department, Hardware	Server Shutdown	Yes	October 16, 2009	3:00 PM
	620	<u>Scheduled update for Windows servers with Microsoft patches</u> : For October we are releasing 13 bulletins (eight critical and five important), addressing 34 vulnerabilities, affecting Windows, Internet Explorer, Office, Silverlight, Forefront, Developer Tools, and SQL Server. Most of these updates require a restart so please factor that into your deployment planning.	Scheduled - Service Impact, Department, Server Maintenance	Patching and Upgrades	Yes	October 24, 2009	6:00 PM
	621	<u>Migrate student locker box off of emc san onto vm'd server and disk</u> : Migrate student locker box off of emc san onto vm'd server and disk.	Scheduled - Service Impact, Students, Server Maintenance	Incident / Problem	Yes	October 17, 2009	12:00 PM
Unix		No issues, No changes					
UIS Internal IS&T System		No issues, No changes					
UIS Student Information Systems	618	<u>Move Axiom GACollege411 to Production</u> : Request to move GA College 411 to Production Axiom.	Scheduled - No Service Impact, Department, Software	Other	Yes	October 16, 2009	
Networking Planning		No issues, No changes					
Other		No issues, No changes					