

## IS&T Changes and Issues

### Known Changes This Week - September 14, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
<b>Student Systems, GoSolar, Banner</b>	579	<u>Banner Production Oracle Upgrade</u> : Banner Production Oracle and Java Upgrade. Discussed and approved in the KD meetings. Customer Requested downtime for this weekend.	Scheduled - Service Impact, University Wide, Software	Patching and Upgrades	Yes	September 13, 2009	12:05 AM
	584	<u>Need to re-deploy WWSCKNPT</u> : A change has been made to WWSKNCPT to prevent the deletion of SGRCHRT records when new registration occurs via GoSolar.	Scheduled - No Service Impact, Department, Software	Incident / Problem	Yes	September 18, 2009	
	585	<u>Advisement Hold text change</u> : Change the text of the Advisment Hold email that will go out on Sept. 16th. The text is in a shell script.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	September 15, 2009	
	586	<u>Duplicate PIDM code change</u> : Added an extra check in the duplicate pidm code. This is for the email that gets sent everyday with possible duplicate pidms that got created the day before.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	September 15, 2009	
<b>Classroom/Lab Support</b>		No issues, No changes					
<b>Desktop Management</b>		No issues, No changes					
<b>E-Mail</b>		No issues, No changes					
<b>GIL/GALILEO</b>		No issues, No changes					
<b>GSU Instructional Support - uLearn</b>		No issues, No changes					
<b>GSU Web</b>		No issues, No changes					

<b>Help Center Numara</b>		No issues, No changes					
<b>PeopleSoft HR, Easyview</b>		No issues, No changes					
<b>Identity Management</b>		No issues, No changes					
<b>Institutional Software Liscensing</b>		No issues, No changes					
<b>Library Support, Electronic Reserves, DSPACE</b>		No issues, No changes					
<b>TOC AND System Hosting</b>		No issues, No changes					
<b>Network-Voice, Video and Data</b>		No issues, No changes					
<b>Research Computing</b>		No issues, No changes					
<b>Security, Anit-Virus, Desktop Firewall</b>	587	<u>Update the intrushield signature set:</u> Update the intrushield signature set. I plan to deploy the intrushield signature on September 17 at 3pm. Version: 4.1.57.12	Scheduled - No Service Impact, University Wide, Network	Patching and Upgrades	Yes	September 17, 2009	3:00 PM
<b>Financial Systems Spectrum</b>		No issues, No changes					
<b>UIS Database Administration</b>		No issues, No changes					

<b>USG Georgia View</b>		No issues, No changes					
<b>Technology Planning and Futures</b>		No issues, No changes					
<b>Netware Windows System (File Server)</b>	570	<u>Please restart the server westie aka webdb.gsu.edu asap</u> : Please restart the server westie aka webdb.gsu.edu asap. Please contact Christina Zamboni for any further questions.	Emergency - Service Impact, University Wide, Software	Incident / Problem	No	September 1, 2009	
	580	<u>Moving some provisioning drivers to newer server with newer engine</u> : The JDBC drivers for Person Registry provisioning, iTunes processing, CampusID renames and CampusID password changes will be moved to another Vault server running a newer engine. This version of the engine has been running in Dev for 3 months without issues. The new engine is needed for additional AD compatibility. Other drivers will be scheduled later.	Scheduled - No Service Impact, University Wide, Infrastructure	Business Requirement	Yes	September 15, 2009	10:00 PM
	581	<u>Moving some provisioning drivers to newer server with newer engine</u> : Moving CampusDirectory, DSS and Live provisioning to new vault server with newer engine.	Scheduled - No Service Impact, System Wide, Infrastructure	Business Requirement	Yes	September 17, 2009	10:00 PM
	582	<u>Move Citrix2 to VM</u> : Move Citrix2 to VM	Emergency - Service Impact, Department, Server Maintenance	Infrastructure Upgrade	Yes	September 10, 2009	11:00 PM
<b>Unix</b>		No issues, No changes					

<b>UIS Internal IS&amp;T System</b>		No issues, No changes					
<b>UIS Student Information Systems</b>		No issues, No changes					
<b>Networking Planning</b>	583	<u>Change of IP address Range for 2 Vlans (3rd floor Student Center/9th Floor CTB):</u> Both of these Vlans are too small and there users are, at times, unable to obtain IP addresses. I have consulted with users and after the Student Center closes on Saturday I will be making the needed modifications. The users MAY to reboot on Monday.	Scheduled - Service Impact, Department, Network	Incident / Problem	Yes	September 12, 2009	5:00 PM
<b>Other</b>		No issues, No changes					