

IS&T Changes and Issues

Known Changes This Week - September 8, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	576	<u>Panther Alert - Add Email Address to Emergency Contact page</u> : Modified emergency contact web page in GoSolar to include email address.	Scheduled - No Service Impact, Students, Software	User / Customer Request	Yes	September 9, 2009	
Classroom/Lab Support		No issues, No changes					
Desktop Management		No issues, No changes					
E-Mail		No issues, No changes					
GIL/GALILEO		No issues, No changes					
GSU Instructional Support - uLearn		No issues, No changes					
GSU Web		No issues, No changes					
Help Center Numara		No issues, No changes					
PeopleSoft HR, Easyview		No issues, No changes					
Identity Management		No issues, No changes					

Institutional Software Liscensing		No issues, No changes					
Library Support, Electronic Reserves, DSPACE		No issues, No changes					
TOC AND System Hosting		No issues, No changes					
Network-Voice, Video and Data		No issues, No changes					
Research Computing		No issues, No changes					
Security, Anit-Virus, Desktop Firewall		No issues, No changes					
Financial Systems Spectrum		No issues, No changes					
UIS Database Administration	572	Upgrade Resource25 to version 3.3.1: Upgrade the Resource 25 production application to version 3.3.1, as requested by Marilyn Crouch.	Emergency - Service Impact, University Wide, Software	Patching and Upgrades	Yes	September 3, 2009	12:00 PM
USG Georgia View		No issues, No changes					

Technology Planning and Futures	573	<p><u>InfoVista VistaPortal Upgrade</u>: The VistaPortal web interface on the production InfoVista server, spinoza.gsu.edu, is unresponsive. The VistaPortal application folder is corrupted and the application needs re-installed. In addition to previous pending VistaPortal issues, per InfoVista support, the application will be upgraded from current PortalSE version 4.0 (build 40234) to 4.0 SP2 (build 40430). After verifying results of installation, the same upgrade will be performed on the backup InfoVista server, descartes.gsu.edu.</p>	Emergency - No Service Impact, Department, Software	Incident / Problem	Yes	September 4, 2009	12:00 PM
Netware Windows System (File Server)	571	<p><u>Disable Luminis Login When User Has No Grace Logins</u>: Currently if a user ignores the 12 emails they receive starting 2 weeks before their password expiration and refuses to change their password, their account will become locked and they will be unable to login to CampusID/LDAP. However Luminis will fail over to the internal Luminis authentication which has no concept of password expiration and the user will continue to be able to login to Luminis. I am making a change to the Luminis provisioning system which will deactivate a Luminis account once a user has expired and run out of grace logins. When they fix their password, I will re-activate their Luminis account. Note: Luminis takes 5min to notice any changes, so if a user does a forgotten password and immediately tries to login back to luminis, it will most likely fail with an "Account Disabled" message. They should wait 5 min. We are probably going to put something on campusid.gsu.edu to let them know.</p>	Scheduled - No Service Impact, University Wide, Infrastructure	Business Requirement	Yes	September 9, 2009	10:00 AM
Unix		No issues, No changes					
UIS Internal IS&T System		No issues, No changes					
UIS Student Information Systems	574	<p><u>GOML Popse! Email notification</u>: sned popsel output to Leslie Currah instead of Ken.</p>	Scheduled - No Service Impact, Staff, Software	User / Customer Request	Yes	September 8, 2009	
	575	<p><u>ssbsect_upcount email notification</u>: remove email notification from ssbsect_upcounts.sql.</p>	Scheduled - No Service Impact, Staff, Software	User / Customer Request	Yes	September 8, 2009	

Networking Planning		No issues, No changes					
Other		No issues, No changes					