

## IS&T Changes and Issues

### Known Changes This Week - August 10, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
<b>Student Systems, GoSolar, Banner</b>	526	<u>Postsecondary XML Transcripts</u> : Migrate postsecondary XML transcripts to BPROD	Scheduled - No Service Impact, Students, Software	User / Customer Request	Yes	August 31, 2009	
	527	<u>Banner Form XUAAPAU: Postsecondary XML Transcripts</u> : Migrate postsecondary XML transcripts to BPROD	Scheduled - No Service Impact, Staff, Software	Incident / Problem	Yes	August 10, 2009	2:00 PM
	531	<u>CAPP - reorder Registered courses</u> : CAPP - to satisfy a CAPP requirement using registered courses use the most current term first then the later term.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	August 11, 2009	
	532	<u>Groups for Majors - Move code into production</u> : Move the code for the Groups for Majors project into production. DBA tasks can be done before 7/16. System Groups tasks and be done before 7/16 but Luminis bounce required on 7/16 to have changes take effect.	Scheduled - Service Impact, System Wide, Software	User / Customer Request	Yes	August 16, 2009	
	533	<u>Luminis Event Sync</u> : This change is to migrate the shell scripts/oracle package used to reconcile missing events between Luminis and Banner.	Scheduled - No Service Impact, Staff. Software	Incident / Problem	Yes	August 14, 2009	
<b>Classroom/Lab Support</b>		No issues, No changes					
<b>Desktop Management</b>		No issues, No changes					
<b>E-Mail</b>		No issues, No changes					
<b>GIL/GALILEO</b>		No issues, No changes					
<b>GSU Instructional Support - uLearn</b>		No issues, No changes					

<b>GSU Web</b>	534	<u>Redesign website www.gsu.edu</u> : Redesign website www.gsu.edu with a new look and feel.	Scheduled - No Service Impact, University Wide, Software	User / Customer Request	Yes	August 13, 2009	3:00 PM
<b>Help Center Numara</b>		No issues, No changes					
<b>PeopleSoft HR, Easyview</b>		No issues, No changes					
<b>Identity Management</b>		No issues, No changes					
<b>Institutional Software Liscensing</b>		No issues, No changes					
<b>Library Support, Electronic Reserves, DSPACE</b>		No issues, No changes					
<b>TOC AND System Hosting</b>		No issues, No changes					
<b>Network-Voice, Video and Data</b>		No issues, No changes					
<b>Research Computing</b>		No issues, No changes					

<b>Security, Anit-Virus, Desktop Firewall</b>	536	<p><u>Intrushield Emergency Reboot</u>: Intrushield entered bypass mode Thursday night. To resolve this issue, I rebooted the sensor, and sensor health returned to normal. I collected the logs and sent them to McAfee for analysis.</p> <p>McAfee's initial review of the logs indicated a link failure – the link between the monitoring port on the sensor and router was down, and communication is unavailable. In our case, ports 7 and 11 were not able to communicate with routers RT00001 and RT00002. McAfee is still reviewing the logs.</p> <p>In the future, if any router that directly connects to Intrushield needs to be rebooted, please contact security directly.</p> <p>In the event of an emergency reboot (RT00001, RT00002, and RT000017), please call security immediately.</p>	Emergency - Service Impact, University Wide, Hardware	Other	Yes	August 7, 2009	12:00 AM
<b>Financial Systems Spectrum</b>		No issues, No changes					
<b>UIS Database Administration</b>	528	<p><u>Password Activate/Deactivate Script for OID to Production</u>: Migrate script from QA to Production to Deactivate/Activate Customer IDS in OID.</p>	Scheduled - No Service Impact, University Wide, Software	User / Customer Request	Yes	August 11, 2009	6:00 PM
<b>USG Georgia View</b>		No issues, No changes					
<b>Technology Planning and Futures</b>		No issues, No changes					

<b>Netware Windows System (File Server)</b>		No issues, No changes					
<b>Unix</b>		No issues, No changes					
<b>UIS Internal IS&amp;T System</b>	535	<u>Panther Alert Upgrade</u> : Modify feed to Connect Ed for emergency contacts to include cell phone numbers and SMS text numbers entered by students in GoSolar and by Faculty / Staff through a web interface to the Person Registry. Add data structure to Person Registry for collecting Faculty/Staff cell and SMS phone numbers, building information, and disability information for use by the Panther Alert system.	Scheduled - No Service Impact, University Wide, Software	Business Requirement	Yes	August 12, 2009	
<b>UIS Student Information Systems</b>	529	<u>WebForStudent Homepage - change Admissions Status link</u> : Request from Tim Woltering. Redirect the Admissions Status on <a href="https://www.gosolar.gsu.edu/webforstudent.htm">https://www.gosolar.gsu.edu/webforstudent.htm</a> . The new applicant status check is in production. The URL is <a href="https://webdb.gsu.edu/applicantstatus">https://webdb.gsu.edu/applicantstatus</a> .	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	August 11, 2009	
<b>Networking Planning</b>		No issues, No changes					
<b>Other</b>		No issues, No changes					