

IS&T Changes and Issues

Known Changes This Week - August 03, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	510	<u>Apply GoSOLAR address modifications:</u> Apply GoSOLAR address modifications. GP Hold modification needs to be reapplied after the Financial Aid upgrade.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	July 27, 2009	
	521	<u>ADP Federal Work Study Functionality:</u> This is Banner Functionality necessary to process Federal Work Study files provided by ADP. Once the file is transferred to the Banner production location, the customer will submit the new process via Banner to install the data into a new table, extract from the table the recent payment rows, and do the necessary FWS processing for Awards.	Scheduled - No Service Impact, Students, Software	Vendor Change	Yes	August 6, 2009	
Classroom/Lab Support		No issues, No changes					
Desktop Management		No issues, No changes					
E-Mail		No issues, No changes					
GIL/GALILEO		No issues, No changes					
GSU Instructional Support - uLearn		No issues, No changes					
GSU Web	519	<u>High School Counselor Application:</u> This application is scheduled to go live this week. We don't know the exact implementation date; it should be around August 5.	Scheduled - No Service Impact, Students, Software	User / Customer Request	Yes	August 5, 2009	1:00 PM
Help Center Numara		No issues, No changes					

PeopleSoft HR, Easyview		No issues, No changes					
Identity Management		No issues, No changes					
Institutional Software Liscensing		No issues, No changes					
Library Support, Electronic Reserves, DSPACE		No issues, No changes					
TOC AND System Hosting		No issues, No changes					
Network-Voice, Video and Data		No issues, No changes					
Research Computing		No issues, No changes					
Security, Anit-Virus, Desktop Firewall		No issues, No changes					
Financial Systems Spectrum		No issues, No changes					
UIS Database Administration		No issues, No changes					
USG Georgia View		No issues, No changes					

Technology Planning and Futures		No issues, No changes					
Network Windows System (File Server)	513	<u>Windows Server Patching</u> : General windows security patches.	Scheduled - Service Impact, Department, Software	Patching and Upgrades	Yes	August 15, 2009	6:00 PM
	515	<u>Disbale https on www.student.gsu.edu</u> : Disable https on www.student.gsu.edu. This is no longer required and creates overhead .	Scheduled - No Service Impact, Students, Software	Product Change	No	August 10, 2009	11:00 PM
	516	<u>Critical IE patches to be applied to termsrv1 and 2</u> : MS has released patches for IE that can lead to remote execution and lose of admin access to system. Servers termsrv1 and 2 are accessed by IST staff and could be impacted if IE is used. Termsrv2 compounds the problem since the application smartbooks leverages parts of the IE dlls with the knowledge of the user.	Scheduled - Service Impact, Department, Software	Patching and Upgrades	Yes	July 29, 2009	8:00 PM
	522	<u>Reddot-web and reddot-db patching to fix memory management</u> : OpenText recommended to update Reddot CMS to fix issue with high memory consumption.	Emergency - Service Impact, Staff, Software	Patching and Upgrades	Yes	August 3, 2009	8:00 PM
Unix		No issues, No changes					
UIS Internal IS&T System		No issues, No changes					
UIS Student Information Systems	520	<u>High School Counselor Application API(s)</u> : This change is to implement the API(s) used to process the High School Counselor Application.	Scheduled - No Service Impact, Staff, Software	Business Requirement	Yes	August 5, 2009	

Networking Planning	518	<u>Modification to BGP Routing Configuration for Campus Edge Router:</u> In order to start using the new address space allocated to GSU by the Board of Regents, we must make configuration changes to the campus edge router to start propagating the route information to the rest of the Internet. These changes should be transparent to all campus users, but because the consequences of having issues is that the campus could be temporarily knocked off the Internet, we are scheduling these changes for the next available change window Tuesday Night August 4th, 2009.	Scheduled - No Service Impact, University Wide, Infrastructure	Infrastructure Upgrade	No	August 4, 2009	11:00 PM
Other		No issues, No changes					