

IS&T Changes and Issues

Known Changes This Week - July 20 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	495	<u>Regents Re-engineer Load Process to Production:</u> Request to move re-engineered load process for both Compass and Regent's Test scores to Production.	Scheduled - No Service Impact, Department, Software	User / Customer Request	Yes	July 24, 2009	
	497	<u>WGANSTU:</u> Added Error Handling to WGANSTU to address an error identified by the user.	Scheduled - No Service Impact, Department, Software	Incident / Problem	Yes	July 21, 2009	
	500	<u>Guaranteed Tuition Changes:</u> Remove attributes for 200908 from stvatts and sgrsatt. Change guaranteed_tuition_atts.sql so that no attributes are added >= 200908.	Scheduled - No Service Impact, Students, Software	New / Changed Regulation	Yes	July 22, 2009	
	501	<u>Panther Alert Emergency Contacts and Text Me in Emergency Pages:</u> Panther Alert Project Banner Deliverables. 1) Modify Emergency Contact GoSolar page to eliminate the selection of SMS relationship type 2) Create new Text Me In Emergency Page to be added to Personal Information Menu in GoSolar	Scheduled - No Service Impact, Students, Software	Business Requirement	Yes	July 22, 2009	
	505	<u>Migrate tuition and fees data from B7QA to BPROD:</u> Sherrille McIntosh has requested an emergency migration of the tuition and fees data to the Banner production database. This consists of the data stored in the SFRRGFE table. This data is to be migrated from the B7QA database to BPROD.	Emergency - No Service Impact, University Wide, Software	User / Customer Request	Yes	July 16, 2009	9:00 PM
	507	<u>Upgrade of Banner Production Database Server:</u> The current Banner Production DB server will be replaced with a new one. We have an agreed upon downtime for this evolution from 12:01am to 12:00 (noon) on Sunday July 26th. Banner production will be down during this period as well as Luminis production.	Scheduled - Service Impact, University Wide, Server Maintenance	Infrastructure Upgrade	Yes	July 26, 2009	12:05 AM
Desktop Management		No issues, No Changes					
E-Mail		No issues, No Changes					

GIL/GALILEO		No issues, No Changes					
GSU Instructional Support - uLearn		No issues, No Changes					
GSU Web	496	<u>Training Registration System - Allowed download of Excel version of Roll listing:</u> Allow an Excel version of each roll listing to be downloaded.	Emergency - No Service Impact, University Wide, Software	User / Customer Request	Yes	July 15, 2009	1:00 PM
Help Center Numara		No issues, No Changes					
PeopleSoft HR, Easyview		No issues, No Changes					
Identity Management		No issues, No Changes					
Institutional Software Liscensing		No issues, No Changes					
Library Support, Electronic Reserves, DSPACE		No issues, No Changes					
TOC AND System Hosting		No issues, No Changes					

Network-Voice, Video and Data	498	<p><u>Campus Wireless Upgrade</u>: The purpose of this RFC is to make us all aware that over the coming months, starting from Friday July 24,2009 through December, 2009. We will be adding new Access Points, and replacing some currently installed models with newer models. This effort is to fully populate the downtown campus buildings, thus increasing coverage areas. All work will be done during normal working hours, and disruption of wireless service is expected to be minimal as other Access Points in the building will compensate for the Access Point being swapped in those cases. On the other hand service will be enhanced with the additional deployments. During this period the TOC and Help Center will be informed as to the building and area being worked at given times.</p>	Scheduled - Service Impact, University Wide, Infrastructure	Infrastructure Upgrade	No	July 24, 2009	8:00 AM
Research Computing		No issues, No Changes					
Security, Anit-Virus, Desktop Firewall		No issues, No Changes					
Financial Systems Spectrum		No issues, No Changes					
UIS Database Administration		No issues, No Changes					
USG Georgia View		No issues, No Changes					
Technology Planning and Futures		No issues, No Changes					

Netware Windows System (File Server)		No issues, No Changes					
Unix		No issues, No Changes					
UIS Internal IS&T System	499	<u>High School Counselor affiliate interface:</u> Provide user interface in Profile Manager to create affiliate records / campusids for High School Counselors. Notify sponsors via email when affiliate records are within 15 or 30 days of expiration. Notify counselor via email that account has been created.	Scheduled - No Service Impact, Department, Software	User / Customer Request	Yes	July 23, 2009	
	504	<u>Decision Support Systems data access request from Person Registry:</u> Create a data extract table for use by Decision Support Systems. The table will replace a view that is currently being used, containing the same data elements. Purpose will be to stream production data to the QA and DEV environments of the Person Registry.	Scheduled - No Service Impact, Department, Software	User / Customer Request	Yes	July 23, 2009	
Networking Planning	502	<u>Upgrade of firmware for All campus Routers:</u> All routers on campus need to be upgraded to the newest recommended firmware from Extreme (12.1.3.14) This firmware has been extensively tested and has been deployed on RT000003 and RT000004 (TOC distribution routers) since June 26th. It has also been installed on RT090101 (Courtland North Bldg) since July 14th. All routers will be "staged" with the new software and then rebooted in a staggered fashion during the outage window. In the case where there are redundant components (voice routers) only one member of the "pair" will be done on any given night. ex. VR00001 is in a pair with VR000002. They will be done on separate nights.	Scheduled - Service Impact, University Wide, Network	Infrastructure Upgrade	Yes	July 28, 2009	11:00 PM
	503	<u>Change IP addresses associated with classrooms on 3rd floor Classroom South Bldg:</u> Renovations/recabling of this floor have led to a change in the network needs and design for this floor. We will be consolidating this from multiple classroom vlans to 1 overall vlan for all classrooms on this floor. This work will be arranged with the users if needed to ensure it is not disruptive.	Scheduled - No Service Impact, Other, Network	User / Customer Request	No	July 21, 2009	
Other		No issues, No Changes					