

IS&T Changes and Issues

Known Changes This Week - July 07, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	480	<u>GOML Registration Extract</u> : Change zsrlreg.pc to read data from GSU's directory structure instead of relying on where OIIT thinks it should be. The data file directory was hardcoded and GSU does not allow data to be written to the hardcoded directory name.	Scheduled - No Service Impact, Staff, Software	Business Requirement	Yes	July 8, 2009	
	482	<u>2009 Summer Term Roll Verification 2nd Email Reminder</u> : 2009 summer term Roll Verification 2nd email reminder to the faculty they did not complete the verification job on the first week of open period.	Scheduled - No Service Impact, Faculty, Software	Business Requirement	Yes	July 9, 2009	9:00 AM
Classroom/Lab Support		No issues, No Changes					
Desktop Management		No issues, No Changes					
E-Mail		No issues, No Changes					
GIL/GALILEO		No issues, No Changes					
GSU Instructional Support - uLearn		No issues, No Changes					

GSU Web	479	Move the campusid application updates to production: Update some of the user interface and functionality of the campusid password reset application.	Emergency - No Service Impact, University Wide, Software	Other	No	July 6, 2009	
Help Center Numara		No issues, No Changes					
PeopleSoft HR, Easyview		No issues, No Changes					
Identity Management		No issues, No Changes					
Institutional Software Liscensing		No issues, No Changes					
Library Support, Electronic Reserves, DSPACE		No issues, No Changes					
TOC AND System Hosting		No issues, No Changes					
Network-Voice, Video and Data		No issues, No Changes					
Research Computing		No issues, No Changes					

Security, Anit-Virus, Desktop Firewall		No issues, No Changes					
Financial Systems Spectrum		No issues, No Changes					
UIS Database Administration		No issues, No Changes					
USG Georgia View		No issues, No Changes					
Technology Planning and Futures		No issues, No Changes					
Netware Windows System (File Server)	483	<u>acl modification adn restart of squalus(banner disk xtender server)</u> : During data purge an error was identified that was keeping the programmer from logging on the system. The server was not correctly removed from the NT domain and registered in the mds ad tree. this has caused an ACL to be defined correctly.	Emergency - Service Impact, Department, Software	Incident / Problem	Yes	7/6/2009	6:00 PM
Unix		No issues, No Changes					

UIS Internal IS&T System		No issues, No Changes					
Networking Planning	471	<u>ACL Policy additions to TOC Distribution Routers RT000003 and RT000004:</u> For security reasons, we will be adding vlan based ACL policies to our TOC Distribution Routers RT000003 and RT000004. These policies are needed to protect against any unwarranted access to our TOC devices. The ACLS are as follows: VH-0187-Hypervisormgmt-Console.pol VX-0181-TestLabInterconnect-Console.pol	Scheduled - Service Impact, University Wide, Network	Infrastructure Upgrade	No	June 30, 2009	
	484	<u>Upgrade Courtland North Building Router (RT090101) to new firmware:</u> The router in Courtland North (RT090101) needs to be upgraded to new firmware. This would be the first building and it is being picked due to be sparsely populated. The firmware is currently running on RT000003 and RT000004. The upgrade would be coordinated with what few building residents there are currently.	Scheduled - Service Impact, Department, Network	Infrastructure Upgrade	Yes	July 9, 2009	10:00 PM
Other		No issues, No Changes					