

IS&T Changes and Issues

Known Changes This Week - June 22, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	455	<u>Purge Process become an Of Term Process</u> : Purge Process now become an Of Term Process.	Scheduled - No Service Impact, Students, Software	User / Customer Request	Yes	June 25, 2009	9:00 AM
	456	<u>Modify WGANSTU</u> : The Office of New Student Programs needs to be able to remove student registration appointments if a student fails to attend Incept.	Scheduled - No Service Impact, Department, Software	User / Customer Request	Yes	June 26, 2009	
	457	<u>Replace the Grade Adjustment form on the Faculty Menu in GoSOLAR with an updated version</u> : Replace the Grade Adjustment form on the Faculty Menu in GoSOLAR with an updated version. File was sent via email and needs to be moved to the directory where GOSOLAR expects it.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	June 23, 2009	
	458	<u>Correct spelling error on View Grade Submission Status page</u> : Change "Submmited" to "Submitted" on column heading.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	June 23, 2009	
	460	<u>Include inactive GOML students in popsel</u> : Include students whose GOML cohort has been inactivated in popsel.	Scheduled - No Service Impact, Staff, Software	Incident / Problem	Yes	June 23, 2009	
Classroom/Lab Support		No issues, No Changes					

Desktop Management		No issues, No Changes					
E-Mail		No issues, No Changes					
GIL/GALILEO		No issues, No Changes					
GSU Instructional Support - uLearn		No issues, No Changes					
GSU Web		No issues, No Changes					
Help Center Numara		No issues, No Changes					
PeopleSoft HR, Easyview		No issues, No Changes					
Identity Management		No issues, No Changes					
Institutional Software Liscensing		No issues, No Changes					

Library Support, Electronic Reserves, DSPACE		No issues, No Changes					
TOC AND System Hosting		No issues, No Changes					
Network-Voice, Video and Data		No issues, No Changes					
Research Computing		No issues, No Changes					
Security, Anit- Virus, Desktop Firewall		No issues, No Changes					
Financial Systems Spectrum		No issues, No Changes					
UIS Database Administration		No issues, No Changes					
USG Georgia View		No issues, No Changes					

Technology Planning and Futures		No issues, No Changes					
Netware Windows System (File Server)	454	<u>Titanium Schedule update:</u> Network admin (Robert Bland) for the Counseling Center is asking for an application update to be applied on Windows server: Tarpon to their application Titanium Schedule's Web Component. The user is requesting for this to be done during working hours during the week so that post testing can be accomplished by staff ...who are only here during standard working hours (M-F).	Scheduled - Service Impact, Department, Software	User / Customer Request	Yes	6/24/2009	12:00 PM
	459	<u>Checkpoint firewall upgrade:</u> We have issue with R55 checkpoint firewall randomly blocking in and out bound traffic. We have to upgrade to R70 on 57 servers.	Emergency - Service Impact, Other, Software	Incident / Problem	No	6/23/2009	11:00 PM
Unix		No issues, No Changes					
UIS Internal IS&T System		No issues, No Changes					
Networking Planning		No issues, No Changes					
Other		No issues, No Changes					