

IS&T Changes and Issues

Known Changes This Week - June 15, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	450	Move Race and Ethnicity Channel to paws.gsu.edu: Move Race and Ethnicity Channel to paws.gsu.edu. Requires a file move to the Luminis server. Will require a Luminis bounce. Added text to Race and Ethnicity Banner Channel.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	June 16, 2009	
	451	ZSRPCEX file name changes: XML file is being produced with leading zero. Campus Vue is not able to read a file name with a leading zero. This is a "stop- gap" change until OIIT can provide a patch/release for this issue.	Scheduled - No Service Impact, Staff, Software	User / Customer Request	Yes	June 16, 2009	
Classroom/Lab Support		No issues, No Changes					
Desktop Management		No issues, No Changes					
E-Mail		No issues, No Changes					
GIL/GALILEO		No issues, No Changes					
GSU Instructional Support - uLearn		No issues, No Changes					

GSU Web	448	<u>Training Registration System</u> : I have received a request to add headers to the system. Also, they would like dropdowns instead of textboxes for adding the hours and minutes of the times.	Scheduled - No Service Impact, University Wide, Software	User / Customer Request	Yes	June 16, 2009	10:00 AM
Help Center Numara		No issues, No Changes					
PeopleSoft HR, Easyview		No issues, No Changes					
Identity Management		No issues, No Changes					
Institutional Software Liscensing		No issues, No Changes					
Library Support, Electronic Reserves, DSPACE		No issues, No Changes					
TOC AND System Hosting		No issues, No Changes					
Network-Voice, Video and Data	447	<u>Meru Wireless Controller Software Upgrade</u> : Software image update on all Meru wireless controllers, both in network core and remote facilities. Current software image is 3.6v-127, and we will be updating to 3.6v-270. This new softare version provides new diagnostic tools, as well as addressing know issues with previous version.	Scheduled - Service Impact, System Wide, Network	Infrastructure Upgrade	No	June 18, 2009	11:00 PM
Research Computing		No issues, No Changes					

Security, Anit-Virus, Desktop Firewall		No issues, No Changes					
Financial Systems Spectrum		No issues, No Changes					
UIS Database Administration		No issues, No Changes					
USG Georgia View		No issues, No Changes					
Technology Planning and Futures		No issues, No Changes					
Netware Windows System (File Server)	449	<u>Start provisioning affiliates in the Student LABs system:</u> Will start adding the Affiliate affiliation to the provisioning process in the Student labs.	Scheduled - No Service Impact, University Wide, Infrastructure	Business Requirement	Yes	6/2/2009	10:00 AM
Unix	444	<u>SAN Fabric B moves off McData switches to Directors:</u> This will be a long term process. We need to migrate the SAN cables from the McData SAN switches to the New Directors. Every host is dual connected to its storage on either the 9980 or 9985 (Fabric A and Fabric B). General procedure will be: 1. Verify dual connectivity. 2. Move storage and accompanying host cables for Fabric B only to DirectorB 3. Zone configs on DirectorB 4. Verify dual connectivity is reestablished There should be no disruption of service.	Scheduled - No Service Impact, University Wide, Infrastructure	Infrastructure Upgrade	No	June 16, 2009	9:00 AM

....continue Unix	446	<u>www2 upgrade</u> : Cut over www2 to new hardware. This will help with quota management and avoid paying maintenance on old hardware. From 6:00PM to 12:00AM, sftp to the server will be disabled. This will allow end users to view the webpages but prevent webpage owners from updating the pages. During this time, files from the old www2 will be synced to the new server and final tests performed. We will change the name and ip address of the new www2 to match the old server and power down the old server. This will result in a 15 minute outage.	Scheduled - Service Impact, University Wide, Hardware	Infrastructure Upgrade	No	June 27, 2009	6:00 PM
UIS Internal IS&T System	445	<u>GOML Pop Sel</u> : Create pop sel of students with a GOML cohort. This will be used for selection criteria for ZSRPCEX.	Scheduled - No Service Impact, Students, Software	New / Changed Regulation	Yes	June 16, 2009	
Networking Planning	438	<u>Emergency SSL Certificate renewal for reports.f89san.spectrum.gsu.edu</u> : We need to do an emergency order and renewal of the SSL certificate for reports.f89san.spectrum.gsu.edu which is due to expire 6/9/09.	Emergency - Service Impact, University Wide, Infrastructure	Other	Yes	June 8, 2009	5:00 PM
	439	<u>Emergency renewal of SSL Certificate for www.f89san.spectrum.gsu.edu</u> : This is an emergency renewal for the ssl certificate for www.f89san.spectrum.gsu.edu which is due to expire on 6/9/09.	Emergency - Service Impact, University Wide, Software	Other	Yes	June 8, 2009	5:00 PM
	440	<u>Emergency renewal of SSL certificate for discovererdev.gsu.edu</u> : This is an emergency renewal of the SSL certificate for discovererdev.gsu.edu which is due to expire on 6/9/09.	Emergency - Service Impact, University Wide, Software	Other	Yes	June 8, 2009	5:00 PM
	441	<u>Emergency renewall of SSL certificate for warehousedev.gsu.edu</u> : This is an emergency renewal for the SSL certicate for warehousedev.gsu.edu which is due to expire on 6/9/09.	Emergency - Service Impact, University Wide, Software	Other	Yes	June 8, 2009	5:00 PM
	442	<u>Emergency renewal for SSL Certificate for reports.f89cnv.spectrum.gsu.edu</u> : This is an emergency renewal for the ssl certificate for reports.f89cnv.spectrum.gsu.edu which is due to expire on 6/13/09.	Emergency - Service Impact, University Wide, Software	Other	Yes	June 8, 2009	5:00 PM

...continue Network Planning	443	Emergency renewal of SSL Certificate for www.f89cnv.spectrum.gsu.edu : This is an emergency renewal of the ssl certificate for www.f89cnv.spectrum.gsu.edu which is due to expire on 6/13/09	Emergency - Service Impact, University Wide, Software	Other	Yes	June 8, 2009	5:00 PM
	453	Return RT000003 to normal functionality. This is not an <u>upgrade or configuration change. Just a reboot</u> : The RT000003 layer 3 switch in the TOC was not functioning properly. Extreme recommended a forced MSM failover.	Scheduled - No Service Impact, University Wide, Network	Incident / Problem	No	June 15, 2009	8:50 PM
Other		No issues, No Changes					