

IS&T Changes and Issues

Known Changes This Week - June 1, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	428	<u>Updates to WHRASTD</u> : Change program that calculates academic standing for grade changes so that it can be run from a specified date instead of automatically running for grade changes that were made the day before. Also added the calculation of academic honors for those students that had grade changes.	Scheduled - No Service Impact, Staff, Software	User / Customer Request	Yes	June 2, 2009	
	429	<u>GSU Modifications reapplied to FA 7.14</u> : Migrate GSU modifications of packages after the FA 7.14 is applied in BPROD.	Scheduled - No Service Impact, Staff, Software	Patching and Upgrades	Yes	June 4, 2009	
Classroom/Lab Support		No issues, No Changes					
Desktop Management		No issues, No Changes					
E-Mail	425	Changing Student LIVE provision to use Student affiliation as opposed to student email address: The student provisioning process is being changed to key off the presence of Student affiliation rather than student email address. The LIVE provisioning system will be down for approximately 5 minutes while this change is being made.	Scheduled - No Service Impact, Students, Infrastructure	Business Requirement	Yes	June 2, 2009	6:00 PM
GIL/GALILEO		No issues, No Changes					
GSU Instructional Support - uLearn		No issues, No Changes					

GSU Web		No issues, No Changes					
Help Center Numara		No issues, No Changes					
PeopleSoft HR, Easyview		No issues, No Changes					
Identity Management		No issues, No Changes					
Institutional Software Liscensing		No issues, No Changes					
Library Support, Electronic Reserves, DSPACE		No issues, No Changes					
TOC AND System Hosting		No issues, No Changes					
Network-Voice, Video and Data		No issues, No Changes					
Research Computing		No issues, No Changes					

Security, Anit-Virus, Desktop Firewall		No issues, No Changes					
Financial Systems Spectrum		No issues, No Changes					
UIS Database Administration		No issues, No Changes					
USG Georgia View		No issues, No Changes					
Technology Planning and Futures		No issues, No Changes					
Netware Windows System (File Server)	426	<u>Change forest trust between AD.gsu.edu and ad-student.gsu.edu</u> : change cross forest trust from one way to two way trust. This will allow better mamangement between forests.	Scheduled - No Service Impact, Other, Software	Business Requirement	Yes	6/2/2009	10:00 AM
Unix		No issues, No Changes					
UIS Internal IS&T System		No issues, No Changes					
Networking Planning	423	<u>Replacement of Hard Disk Drives for Moneypenny</u> : Replacement of HDD for Moneypenny, due to drive failure. Requested Diagnostics sent to Sun Technician Joseph Landry. Waiting on response from Sun.	Emergency - No Service Impact, Other, Hardware	Incident / Problem	Yes	May 28, 2009	9:00 AM

	430	<u>Jumbo Frame Enablement</u> : Activate Jumbo Frame support for three test components of the new backup system. This will allow us to verify the functionality, test the performance benefits, and judge any network impact. The following items will be impacted by the change. No user impact is expected, but this will be the first time this is activated in the production network, and it could cause a momentary blip of the connection. Therefore we want to do this for the first time during a maintenance window, but we don't expect any user impact.	Scheduled - No Service Impact, Other, Network	Infrastructure Upgrade	Yes	June 2, 2009	11:00 PM
Other		No issues, No Changes					