

IS&T Changes and Issues

Known Changes This Week - May 26, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	416	<u>Application of ADM data extraction paper fix to Banner production:</u> Dannelle Crowe is requesting that the paper fix for the ADM data extraction process be applied to Banner production ASAP. This fix is a revised copy of the package ZSUSGWH, and has been provided by Jeniffer Postell of OIIT to fix current extraction issues.	Emergency - Service Impact, Other, Software	Patching and Upgrades	Yes	May 19, 2009	1:00 PM
	417	<u>Changing OTGMGR password for Xtender Production:</u> We need to change the OTGMGR password in Production for Xtender. All users have been notified. The change should take approx. 30 minutes. GOSOLAR will not be affected. Only imaging.	Emergency - Service Impact, Staff, New User Account	Personnel Vacancy	Yes	May 19, 2009	12:00 PM
	422	<u>Expand Variable size - WGANADD:</u> The Office of New Student Programs will be able to use the GURJOB WGANADD to add students to Incept Sessions with longer names such as 'INCEPT 1'.	Scheduled - No Service Impact, Department, Software	Incident / Problem	Yes	May 27, 2009	
	424	<u>Update table name in immun_compliance.sql:</u> Change all references to table the 'zprimmu' in immun_compliance.sql to the current Immunization table.	Emergency - No Service Impact, Students, Software	Product Change	No	May 26, 2009	
Classroom/Lab Support							
Desktop Management							
E-Mail							
GIL/GALILEO							

GSU Instructional Support - uLearn							
GSU Web	420	<u>Calendar Fix for Group Visit Form (Welcome Center):</u> This is an emergency fix of a javascript calendar in the group visit form of the Welcome Center.	Emergency - No Service Impact, University Wide, Software	User / Customer Request	Yes	May 20, 2009	2:00 PM
Help Center Numara							
PeopleSoft HR, Easyview							
Identity Management							
Institutional Software Liscensing							
Library Support, Electronic Reserves, DSPACE							
TOC AND System Hosting							
Network-Voice, Video and Data							

Research Computing							
Security, Anti-Virus, Desktop Firewall		<u>Placing IntruShield sensor into fiber bypass mode to troubleshoot communications problem - Tuesday (19MAY09) @ 2300</u> : Test for the anomalous router/intrushield issue later this evening (11:00 PM) - we will move forward with replacing the fiber bypass kit (received it this morning) if able to reproduce the phenomena that requires the "no shut" fix action.	Scheduled - No Service Impact, University Wide, Hardware	Incident / Problem	No	May 19, 2009	11:00 PM
Financial Systems Spectrum							
UIS Database Administration							
USG Georgia View							
Technology Planning and Futures							
Netware Windows System (File Server)							
Unix							

UIS Internal IS&T System							
Networking Planning	421	<u>Emergency reboot of RT070101 (Buidling Router for Urban Life) to correct telephone issues:</u> This device was rebooted last night at midnight to correct issues with the voice network. The bug is believed to be the same as one seen several times before in which "internal tables" become corrupted during high speed loops.	Emergency - Service Impact, College, Network	Incident / Problem	No	May 20, 2009	12:00 AM
Other							