

IS&T Changes and Issues

Known Changes This Week - April 27, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	387	<u>Create award letter data for Louis in Financial Aid</u> : New award letter records will be created for approximately 80000 students.	Scheduled - No Service Impact, Students, Software	User / Customer Request	Yes	April 28, 2009	1:10 PM
	389	<u>Migrate Instructional Method Project Programs Into BPROD</u> : Migrate Banner instructional method project programs into production.	Scheduled - No Service Impact, Faculty, Software	New / Changed Regulation	Yes	April 30, 2009	9:00 AM
	390	<u>Modify Fee Assessment to reverse change discounts amounts for Financial Aid</u> : -- MODIFICATION: #0009 -- MODIFIED BY : Cindy Edwards, Georgia State University -- MODIFIED ON : 04/24/2009 -- PURPOSE.... : Remove logic that applies rebate percentages. -- DETAILS.... : The request was originally submitted by Louis in the Financial Aid office -- Because amounts were not discounted upon disbursement/memo. Once they were able to discount in Banner, the request was never made to undo the change to feassessment in GoSolar.	Scheduled - No Service Impact, Students, Software	Business Requirement	Yes	April 28, 2009	
	392	<u>Change link on Faculty Grade Assignment to go to GoSOLAR Submit Grades page</u> : Change link on Faculty Grade Assignment to go to GoSOLAR Submit Grades page. Modification to the bwlcbrf package.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	April 28, 2009	
	395	<u>Incept Change</u> : Change to WWSKNCPT so that students are evaluated on Stype Code rather than Admit Code to determine classification as a Freshman or Transfer student. Also correct WGANSTU functionality when students are changed to a new conferences.	Scheduled - No Service Impact, Department, Software	Incident / Problem	Yes	May 1, 2009	
Classroom/Lab Support							

Desktop Management							
E-Mail							
GIL/GALILEO							
GSU Instructional Support - uLearn							
GSU Web							
Help Center Numara	381	Numara Footprints production upgrade: Upgrade Numara Footprints application from version 8.1.001 to version 9.0.3	Scheduled - Service Impact, Faculty / Staff, Software	Patching and Upgrades	Yes	April 29, 2009	10:15 PM
PeopleSoft HR, Easyview							
Identity Management							
Institutional Software Liscensing							
Library Support, Electronic Reserves, DSPACE							

TOC AND System Hosting	384	Move 'Cheetah' (CS cluster) from N21 to: RFC filed to move 'Cheetah' from N21 to N48 within the TOC. TOC staff will reroute the power when the system is powered off and will run the data cable and configure the switch ahead of time in preparation for the move. Admin Shaochieh Ou has specifically requested that the move be done at noon on a Tuesday, Wednesday, or Thursday. It has been scheduled with him for Wednesday, April 29, 2009 at noon. The move is expected to last no more than 45 minutes as the cabinet is wheeled to its new location and the two unprotected power whips are relocated to the new grid location.	Scheduled - Service Impact, Department, Infrastructure	Location Change	Yes	April 29, 2009	12:00 PM
Network-Voice, Video and Data							
Research Computing							
Security, Anit-Virus, Desktop Firewall	393	<u>Placing IntruShield sensor (M8000 Series) into fiber bypass mode to clear error and run diagnostics (watchdog)</u> : Placing IntruShield appliance in fiber bypass mode to clear error and run diagnostics (watchdog).	Emergency - No Service Impact, University Wide, Hardware	Incident / Problem	Yes	April 25, 2009	10:00 PM
Financial Systems Spectrum							
UIS Database Administration							
USG Georgia View							
Technology Planning and Futures							

Netware Windows System (File Server)							
Unix	391	<u>Restart of paws.gsu.edu for configuration and channel changes:</u> Paws.gsu.edu needs to be restarted for channel install and for recent configuration changes to take effect.	Emergency - Service Impact, University Wide, Software	User / Customer Request	Yes	April 26, 2009	6:00 PM
UIS Internal IS&T System	394	<u>fsaAtlas upgrade(New I-129, I-140 and I-765 forms):</u> This ticket is to install a hotfix to FSA that includes new versions of government forms.	Scheduled - No Service Impact, Staff, Software	Patching and Upgrades	Yes	April 29, 2009	
Networking Planning	388	<u>Upgrade firmware on Campus VPN devices (ASA 5540s):</u> We are getting errors in our logs on these devices. These errors incorrectly indicate that users are repeatedly trying to terminate VPN tunnels (unsuccessfully) to the ASAs. This started as only being errors for 1 user, but has progressed to 3. We turned in a ticket to the vendor (Cisco) who indicated it is a known "bug" and recommended a firmware upgrade. This isn't the only bug fixed in this new version of code and with the problem seemingly getting worse an upgrade seems like the prudent approach to take.	Scheduled - Service Impact, University Wide, Network	Infrastructure Upgrade	Yes	May 6, 2009	12:00 AM
Other	386	DAR Forms Upgrades: Upgrades to the URSASWeb system's Department of Animal Resources Module. Details of this work can be viewed in Numara ticket# 44548.	Scheduled - No Service Impact, University Wide, Software	Patching and Upgrades	Yes	May 2, 2009	12:00 PM