

IS&T Changes and Issues

Known Changes This Week - April 13, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	365	<u>Update WWSKNCPT</u> : The New Student Programs Office would like to update the counts from the package WWSKNCPT (web) the same we do in the WGANCP form.	Scheduled - No Service Impact, Department, Software	User / Customer Request	Yes	April 8, 2009	
	366	<u>Move student script to production</u> : I have made changes to the file immun_compliance.sql located at /apps/sct/banner/b6dev/gsumods/student/scripts/sql/ on gsdevjobs . Please move this file to the appropriate location on the production server Changes made Updated line 1151 from 'See: www.gsu.edu/immunizations', To 'See: www.gsu.edu/health '	Scheduled - No Service Impact, Students, Software	User / Customer Request	Yes	April 6, 2009	1:00 AM
	371	<u>Federal PLUS Loan Application</u> : Federal PLUS loan application fax number need be changed.	Emergency - No Service Impact, Students, Software	Business Requirement	Yes	April 8, 2009	1:00 PM
	372	<u>GoSOLAR Login Count</u> : This change is to implement a new system to track unique login IDs into GoSOLAR on a daily basis. To complete this task a new table will be created to store login records. Furthermore, logic will be added to the GoSolar login package, twbklogn, to insert successful login attempts into the table. The new table will be named wwgbwses. Due to the fact that there may be many records stored in this table, a purge process will also be deployed. This process will run once a month and remove all records from the previous month. The purge process will be implemented using a new UNIX shell script named wwgbwses_purge.shl and a new sql script named wwgbwses_purge.sql. A reporting feature will also be deployed. This report will run on a daily basis to display the total number of unique login ID's into GoSOLAR for the previous day. This process will be implemented using a new UNIX shell script named gosolar_login_count.shl and a new sql script named gosolar_login_count.sql.	Scheduled - No Service Impact, Other, Software	User / Customer Request	Yes	April 14, 2009	
	374	<u>Activating Firewakk for SQLNET access to gsproddb server</u> : Firewall will be raised to block un-authorized access to gsproddb server.	Emergency - No Service Impact, System Wide, Infrastructure	Business Requirement	Yes	April 13, 2009	7:30 AM
Classroom/Lab Support							

Desktop Management							
E-Mail							
GIL/GALILEO							
GSU Instructional Support - uLearn							
GSU Web	375	<u>Scholarship Project</u> : The scholarship administrators are able to download an Excel sheet of all applicants, but they would also be able to download an Excel sheet of only applicants with completed applications.	Scheduled - No Service Impact, College, Software	User / Customer Request	Yes	April 13, 2009	4:30 PM
Help Center Numara							
PeopleSoft HR, Easyview							
Identity Management							
Institutional Software Liscensing							
Library Support, Electronic Reserves, DSPACE							
TOC AND System Hosting							

Network-Voice, Video and Data							
Research Computing	357	<u>URSA Maintenance</u> - May 4, 2009: Need to take the Ursa system down for maintenance including: patches, queue definition changes, SAN configuration / updates and to enable SMP support in the job scheduler. Our support contract with IBM is M-F 8-5 so we are scheduling the down time to coincide with this time period in case we need to contact IBM for support. The users will be notified 4 weeks in advance to accommodate long running jobs in the queues.	Scheduled - Service Impact, University Wide, Server Maintenance	Patching and Upgrades	Yes	May 4, 2009	8:00 AM
	358	<u>Octans Maintenance</u> : Will need to schedule downtime to apply OS updates (including kernel updates) as well as security updates on the management nodes for Octans. The downtime has been scheduled to correspond with IBM support contract hours (M-F 8-5). Users will be notified of the downtime.	Scheduled - Service Impact, University Wide, Server Maintenance	Patching and Upgrades	Yes	April 17, 2009	8:00 AM
Security, Anit-Virus, Desktop Firewall							
Financial Systems Spectrum							
UIS Database Administration							
USG Georgia View							
Technology Planning and Futures							
Netware Windows System (File Server)							
Unix							

UIS Internal IS&T System							
Networking Planning	376	<u>Emergency Reboot of RT050101</u> : Emergency Reboot of RT050101 tonight to correct software failure of MSM-A SUBJECT : General Classroom Building Router - rt050101-mgmt.gsunet START TIME : 12:00 AM 04/11/09 END TIME : 12:10 AM 04/11/09 DESCRIPTION : Automatic Reboot of RT050101 to correct MSM Failure. AFFECTED : GCB router management interface access ACTION : Tony Robinson will set the router to reboot at 12:00am tonight	Emergency - Service Impact, Other, Software	Other	No	April 11, 2009	12:00 AM
Other							