

IS&T Changes and Issues

Known Changes This Week - April 6, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	367	<u>Student Self Service Conversion</u> : The conversion of Student Self Service to use server-side approach security authentication.	Scheduled - No Service Impact, Students, Software	Business Requirement	Yes	April 10, 2009	
Classroom/Lab Support		No issues, No changes					
Desktop Management		No issues, No changes					
E-Mail	359	<u>Increased Netpo3's GroupWise Quotas Limit</u> : Increased Netpo3's GroupWise post office quotas from 63GB to 66GB or five percent more because post office reached its quotas limit. This post office houses Research and SLE (Student Life and Support) GroupWise accounts.	Scheduled - No Service Impact, Faculty / Staff, Hardware	User / Customer Request	No	April 2, 2009	8:50 AM
GIL/GALILEO		No issues, No changes					
GSU Instructional Support - uLearn		No issues, No changes					
GSU Web	361	<u>Scholarship Changes</u> : Two more small emergency changes. They had asked earlier for student assistant job codes to be added but realized today that they also needed a student leader (RA) job code to be added so they could log in. Also, they wanted to add that, instead of just saying 'part-time' for less than 12 hours, they were not enrolled for the current semester when they were taking 0 hours. They were getting a lot of calls because of that.	Emergency - No Service Impact, College, Software	User / Customer Request	Yes	April 3, 2009	
	362	<u>Preorientation Changes</u> : The Student Advisement Center would like me to make some updates to the preorientation. They have approved it in QA, so I just need to move it over to production.	Scheduled - No Service Impact, College, Software	User / Customer Request	Yes	April 6, 2009	
Help Center Numara		No issues, No changes					

PeopleSoft HR, Easyview		No issues, No changes					
Identity Management		No issues, No changes					
Institutional Software Liscensing		No issues, No changes					
Library Support, Electronic Reserves, DSPACE		No issues, No changes					
TOC AND System Hosting		No issues, No changes					
Network-Voice, Video and Data	368	<u>UPS and battery Replacement on 3rd Floor and MDF of Alumni Hall Building:</u> 1) Replacing a failing Avaya 1500 with a Tripp.Lite 2200 unit 2) Replacing Battery in the Avaya 3000 unit in the MTC.	Scheduled - Service Impact, Staff, Infrastructure	Infrastructure Upgrade	No	April 11, 2009	6:00 PM
	370	<u>Remove redundant UPS systems from CTB basement, 4th and 10th floor data closets:</u> This task will involve removing 3 redundant UPS systems from the CTB basement, 4th and 10th floor data closets. These UPS systems were installed prior to the activation of the CTB building's Active Air UPS system. Removal of the UPS systems will necessitate power cycling the edge network switches attached to the power strips that are currently connected to the redundant UPS systems. The edge network equipment will be offline for approximately two minutes as they power cycle and bootup. All network devices attached to the CTB basement, 4th and 10th floor data closets will be offline while the edge switches reboot. This outage will temporarily impact all CTB VoIP devices as well as edge switches.	Scheduled - Service Impact, Other, Infrastructure	Infrastructure Upgrade	No	April 12, 2009	6:00 AM
Research Computing		No issues, No changes					

Security, Anti-Virus, Desktop Firewall		No issues, No changes					
Financial Systems Spectrum		No issues, No changes					
UIS Database Administration	369	Pinnacle production -- Install APEX: Install Oracle Application Express 3.1.2 (APEX) in the Pinnacle production database (PINNPRD). This is required for the upcoming Pinnacle 6.x upgrade.	Scheduled - Service Impact, Staff, Software	Patching and Upgrades	Yes	April 12, 2009	9:00 AM
USG Georgia View		No issues, No changes					
Technology Planning and Futures		No issues, No changes					
Netware Windows System (File Server)	360	<u>OS maintenance for netware servers: netserv1-netserv6:</u> Downtime from 6:00PM to 12:00PM on Saturday April 11th to do OS maintenance on netserv1 thru netserv6: netserv6: from 6:00PM - 6:30PM netserv5: from 6:30PM - 7:00PM netserv4: from 7:00PM - 7:30PM netserv3: from 7:30PM - 8:00PM netserv2: from 8:00PM - 8:30PM netserv1: from 8:30PM - 9:00PM	Scheduled - Service Impact, Faculty / Staff, Software	Patching and Upgrades	Yes	April 11, 2009	6:00 PM
Unix	363	<u>Add Vlan 230 tag (SecureMgmt) to FG cables on esxprod01,02,03,04,05,06,07):</u> NPG would like to do a P to V a server on the 8 subnet. That subnet is not currently tagged.	Scheduled - No Service Impact, University Wide, Network	User / Customer Request	Yes	April 7, 2009	10:00 AM
UIS Internal IS&T System	364	<u>Scholarship API:</u> This change will correct the logic currently used to return level GPA's. Currently, the API returns GPA based on the current level of a student. This change will modify the logic to look for future student level when no current level is found. This will resolve allow GPA look ups for transfer students.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	Yes	April 6, 2009	
Networking Planning		No issues, No changes					
Other		No issues, No changes					