

IS&T Changes and Issues

Known Changes This Week - March 23, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	339	banner API(Trouble Ticket Issue 46753): A modification has been made to the banner API to allow it to search for Financial Aid data based on Aid Year.	Emergency - No Service Impact, Staff, Software	Business Requirement	Yes	March 24, 2009	
	341	Federal PLUS loan application of aid year 2009-2010 for undergraduate and graduate students: Financial Aid department requested to release Federal PLUS loan application of aid year 2009-2010 onGoSOLAR for undergraduate and graduate students.	Scheduled - No Service Impact, Students, Software	Business Requirement	Yes	March 26, 2009	9:00 AM
Classroom/Lab Support		No issues, No changes					
Desktop Management		No issues, No changes					
E-Mail		No issues, No changes					
GIL/GALILEO		No issues, No changes					
GSU Instructional Support - uLearn		No issues, No changes					
GSU Web		No issues, No changes					
Help Center Numara		No issues, No changes					
PeopleSoft HR, Easyview		No issues, No changes					
Identity Management		No issues, No changes					
Institutional Software Liscensing		No issues, No changes					

Library Support, Electronic Reserves, DSPACE		No issues, No changes					
TOC AND System Hosting		No issues, No changes					
Network-Voice, Video and Data	325	<u>Communications Manager Upgrade (Software and Hardware)</u> : Install Communications Manager Software and Hardware related to upgrade.	Scheduled - Service Impact, System Wide, Telecommunications	Patching and Upgrades	Yes	March 13, 2009	10:00 PM
Research Computing		No issues, No changes					
Security, Anit-Virus, Desktop Firewall	343	This is the request for SSH port (port 22) blockage to be removed from 131.96.5.210. This server is a recent addition to Computer Science server groups that requires SSH connection to be available from either on and off-campus. The hostname is cheetah.gsu.edu. Please submit this ticket to GSU security group.	Scheduled - No Service Impact, University Wide, Network	Patching and Upgrades	Yes	March 23, 2009	7:00 PM
Financial Systems Spectrum		No issues, No changes					
UIS Database Administration		No issues, No changes					
USG Georgia View		No issues, No changes					
Technology Planning and Futures		No issues, No changes					

Netware Windows System (File Server)		No issues, No changes					
Unix	295	<u>Power off Mailman</u> : Turn off Mailman mailing list application and server.	Scheduled - Service Impact, Faculty / Staff, Software	Server Shutdown	Yes	March 31, 2009	12:00 PM
continue...U continuenix	329	<u>restart paws.gsu.edu to make config changes to prevent account locking</u> : Need to restart paws.gsu.edu to make configuration changes to Luminis to prevent accounts being locked by numerous failed login attempts. Once account is locked, lumadmin privs are required to unlock account.	Emergency - Service Impact, University Wide, Software	User / Customer Request	Yes	March 15, 2009	1:00 AM
UIS Internal IS&T System	340	<u>fsaAtlas Thawte Certificate</u> : This ticket is to install the Thawte certificate for fsaAtlas which expires on 3/25/2008. This certificate is now a requirement in the new SEVIS 6.0 environment.	Emergency - Service Impact, Staff, Server Maintenance	Patching and Upgrades	Yes	March 19, 2009	
	342	<u>Panther Alert data feed modification for Connect ED</u> : Modify the feed to Connect ED to populate the SMS phone number for students who have provided their cell phone number in Banner. This will only impact STUDENT records fed to Connect ED, cell phone information is not available for faculty / staff at this time.	Scheduled - No Service Impact, Students, Software	Business Requirement	Yes	March 25, 2009	
Networking Planning		No issues, No changes					
Other		No issues, No changes					