

IS&T Changes and Issues

Known Changes This Week - March 16, 2009

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	326	<u>Change Emergency Contact trigger to read off registration dates table</u> : Change Emergency Contact trigger to read off registration dates table so that we do not have to remember populate a table each term.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	YES	March 17, 2009	
	327	<u>CAPP - Use registered courses last</u> : CAPP - Use registered courses last when determining where course will fall in CAPP.	Scheduled - No Service Impact, System Wide, Software	User / Customer Request	YES	March 17, 2009	
	334	<u>Modify Federal Workstudy Process to include Spriden_ID</u> : Modify Federal Workstudy Process to include spriden_id in the report and in the error messages	Scheduled - No Service Impact, Faculty / Staff, Software	Business Requirement	YES	March 17, 2009	1:10 PM
	337	<u>INCEPT GURJOB Migration</u> : Request to migrate GURJOB to facilitate the create and update Incept registration. This GURJOB will be used by the Office of New Student Programs and Parent Relations.	Scheduled - No Service Impact, Department, Software	Other	YES	March 28, 2009	
Classroom/Lab Support		No issues, No changes					
Desktop Management		No issues, No changes					
E-Mail	328	<u>Move GroupWise WebAccess from mailsrv3 to mailsrv10</u> : Move GroupWise WebAccess from mailsrv3 to mailsrv10. This is a temporary move (few weeks) while we prepare mailsrv3 and 2 other servers for load balancing.	Scheduled - No Service Impact, University Wide, Software	Patching and Upgrades	YES	March 21, 2009	9:00 PM
	333	<u>Upgrade GroupWise Messenger to 2.0.4</u> : Upgrade GroupWise Messenger to 2.0.4, from 2.0.3. This update includes minor bug fixes. This update was requested by a customer.	Scheduled - Service Impact, University Wide, Software	Patching and Upgrades	YES	March 21, 2009	9:05 PM
GIL/GALILEO		No issues, No changes					
GSU Instructional Support - uLearn		No issues, No changes					

GSU Web	330	<u>Training Registration System</u> : I would like to put some changes to the Training Registration System in production.	Scheduled - No Service Impact, Department, Software	Other	YES	March 16, 2009	
Help Center Numara		No issues, No changes					
PeopleSoft HR, Easyview		No issues, No changes					
Identity Management		No issues, No changes					
Institutional Software Liscensing		No issues, No changes					
Library Support, Electronic Reserves, DSPACE		No issues, No changes					
TOC AND System Hosting		No issues, No changes					
Network-Voice, Video and Data		No issues, No changes					
Research Computing		No issues, No changes					
Security, Anit-Virus, Desktop Firewall	323	<u>Update the SSL certificate on keys.gsu.edu</u> : The self signed certificate on keys.gsu.edu will expire on 4/2/2009. This request is to generate and implement a new SSL certificate for the PGP Universal Server.	Scheduled - No Service Impact, Department, Server Maintenance	Patching and Upgrades	YES	March 17, 2009	9:00 AM
Financial Systems Spectrum	332	<u>fsaAtlas Patch to correct Suspense Records(SCT Support Center Service Request: 1-299282823)</u> : This patch is currently being developed by SCT to correct an error in the way that fsaAtlas processes suspense records.(SCT Support Center Service Request: 1-299282823). Currently, if a suspense record has updated information from Banner and is never processed, incorrect data is displayed and possibly processed if the data from Banner is changed back to it's original value.	Scheduled - No Service Impact, System Wide, Software	Patching and Upgrades	YES	March 20, 2009	

UIS Database Administration		No issues, No changes					
USG Georgia View		No issues, No changes					
Technology Planning and Futures		No issues, No changes					
Netware Windows System (File Server)	331	<u>Convert NOS provisioning student feed to use Creator feed on IVY:</u> Convert NOS provisioning feed to use Creator feed on IVY. Currently IVY receives two student feeds: one to provision the NOS tree (from UIS) and one to provision Live@edu (from Creator). We want to reduce this to one feed which will provision both systems. This is a Non-Disruptive Planned Change. This request originated from UIS (Mark M.).	Scheduled - No Service Impact, Department, Software	User / Customer Request	YES	March 18, 2009	9:00 AM
	335	<u>replace SSL certificate on campusid.gsu.edu:</u> replace expired ssl certificate on campusid.gsu.edu. Expect a 5 minute outage for the web site.	Emergency - Service Impact, University Wide, Software	Incident / Problem	NO	March 16, 2009	
	336	<u>Security patching for windows servers:</u> applying patches to windows servers.	Scheduled - Service Impact, Other, Server Maintenance	Patching and Upgrades	YES	March 19, 2009	
Unix		No issues, No changes					
UIS Internal IS&T System	324	<u>Drop working tables - wbadid and waxiom:</u> Drop working tables - wbadid and waxiom to comply with sensitive data policy.	Scheduled - No Service Impact, Other, Software	New / Changed Regulation	NO	March 18, 2009	9:00 AM

<p>Networking Planning</p>	<p>338</p>	<p><u>Network Management Redundancy Ring Creation</u>: All buildings on campus have their own Network management segment, known as a "V8" network. These are routed by a pair of redundant Summitt 450s located in the TOC. In order to have complete redundancy for the network management segment in each building some additional work is required. This involves creating an EAPS ring between each building and the campus core routers (RT000001 and RT000002) and adding the Network management segment as a protected vlan. Due to the nature of this work it should be done off hours as mistakes can result in the creation of a high speed network loop and as a result a loss of network connectivity. Much of this has already been done, but the work still needs to be completed. Work on this needs to be completed before the "fiber cuts" in RFC 320 (3/24 or 3/25).</p>	<p>Scheduled - No Service Impact, University Wide, Network</p>	<p>Other</p>	<p>NO</p>	<p>March 18, 2009</p>	<p>12:00 AM</p>
<p>Other</p>		<p>No issues, No changes</p>					