

IS&T Changes and Issues

Known Changes This Week - February 8, 2010

Area	RFC	Description Change Scope/Systems Affected/Effect of Change	Change Impact/Change Category	Reason for Change	Customer Contacted	Implementation Date	Implementation Time
Student Systems, GoSolar, Banner	725	Allow students to Show/Hide residency area like faculty can. Display Show/Hide links on a student's CAPP to show or hide the courses in the residency area. Faculty already have this feature.	Scheduled - No Service Impact	Business Requirement	Yes	February 9, 2010	
	723	Change email notification for guaranteed tuition attributes - Please send this report to the attention of Marquette Griggs and William Miller. They will both share responsibility for reviewing this report each day	Scheduled - No Service Impact	User / Customer Request	Yes	February 9, 2010	
	722	Apply GSU modificatons to upgraded modules from FA 7.16 and FA 7.16 SS.	Scheduled - No Service Impact	Product Change	Yes	February 11, 2010	5:00 PM
	719	Require institutional GPA \geq 3.3 for honors students for registration appointments (appointments.sql)	Scheduled - No Service Impact	User / Customer Request	Yes	February 9, 2010	
	718	Remove grade of IP from calculation of PL/DL academic standing in WHRASTD. Also, fix so that PL/DL are correctly assigned.	Scheduled - No Service Impact	Incident/Problem	Yes	February 9, 2010	
	715	Change matric_term.sql to be run through gurjobs so it can be run by functional users.	Scheduled - Service Impact	Business Requirement	Yes	February 9, 2010	
Classroom/Lab Support		No issues, No changes					

Desktop Management		No issues, No changes					
E-Mail		No issues, No changes					
GIL/GALILEO		No issues, No changes					
GSU Instructional Support - uLearn		No issues, No changes					
GSU Web		No issues, No changes					
Help Center Numara		No issues, No changes					
PeopleSoft HR, Easyview		No issues, No changes					
Identity Management	721	Modification to the "Vista Faculty/Staff" module in Profile Manager to allow specific staff to extract faculty/staff records formatted for import into Vista for the Ethics course.	Scheduled - No Service Impact	User / Customer Request	Yes	February 10, 2010	
Institutional Software Liscensing	727	Move application license servers to TOC	Scheduled - Service Impact	Business Requirement	Yes	February 20, 2010	6:00 PM
Library Support, Electronic Reserves, DSPACE		No issues, No changes					

TOC AND System Hosting		No issues, No changes					
Network-Voice, Video and Data	728	The CiscoSecure servers on campus all utilize the auth.gsu.edu Virtual IP which sits in front of the campus ldap servers. During the SSL certificate update 2 weeks ago issues were found and unresolved. The workaround at the time was to set CiscoSecure up to do non-SSL communications with auth.gsu.edu. Since then the issue has been identified and resolved with the "testing instance" of auth.gsu.edu (auth2.gsu.edu). This RFC is for changing these servers to use	Scheduled - Service Impact	Incident/Problem	No	February 9, 2010	
	714	The CiscoSecure Database needs to be restored after the modifications made to its underlying authentication configuration last Friday. This will be done at 11PM and will only disrupt authentication services for a few moments.	Emergency - Service Impact	Incident/Problem	No	February 2, 2010	
Research Computing		No issues, No changes					
Security, Anti-Virus, Desktop Firewall		No issues, No changes					
Financial Systems Spectrum	724	This is a migration request for 3 processes for ADP to GL interface. - Leave of Absense/Retiree Billing - Direct Bill - HR to GL interface including Prior Period Adjustments	Scheduled - No Service Impact	Business Requirement	Yes	February 9, 2010	11:00 AM
UIS Database Administration	709	No issues, No changes		User / Customer Request	Yes	February 4, 2010	3:00 PM
USG Georgia View		No issues, No changes					

Technology Planning and Futures		No issues, No changes					
Netware Windows System (File Server)		No issues, No changes					
Unix	726	Slowly add CPU reservations and other tuning to Novell servers within ESX to give them a little extra percentage of CPU in the hopes that it will mitigate the disk disconnect issue.	Scheduled - No Service Impact	Incident/Problem	No	February 8, 2010	4:00 PM
UIS Internal IS&T System		No issues, No changes					
UIS Student Information Systems		No issues, No changes					
Networking Planning		No issues, No changes					
Development Foundation		No issues, No changes					
Other		No issues, No changes					